

Confirmation Email (Remote Study)

Konstella App

SUBJECT LINE: Confirmation for usability study - Konstella app

Dear [PARTICIPANT NAME]:

Thank you for agreeing to participate to test Konstella app. As I mentioned, you will be asked to try out the app and give me feedback about your experience. You won't need to prepare anything before the session.

You are scheduled to participate as follows:

DATE: [DAY, DATE]

TIME: [TIME]

PLACE: ZOOM

Join Zoom Meeting

[\[ZOOM LINK\]](#)

Meeting ID: [MEETING ID]

Passcode: [PASSCODE]

As soon as possible, please do the following on your device:

1. **Verify you can use Zoom:** The study uses screen-sharing software called Zoom. This application allows me to remotely see what is on your screen and record the screen as you navigate the app.

Please verify that you can use Zoom and perform any necessary installations or updates before the study time. If you have never used Zoom before, please contact me to schedule a time to try it out together before the session.

Tip: It's best to use a hands-free headset or use your phone's speaker so you can talk to me and browse the website at the same time.

2. **Verify you can use Konstella:** Konstella app will be used during the study. Please verify the app is installed on your device and you have access to your child's school. I appreciate you can perform any necessary installations or updates.
3. **Consent Form and Recording Release Forms:** please take time to get familiar with *Consent Form* and the *Recording Release Form* (attached). You will be asked to verbally consent to the usability test and video recording at the beginning of your session. I will only use the

recording for academic purposes. Your name will not be used for any purpose beyond this session.

A few key reminders:

You will be given a \$20 Starbucks gift card in exchange for your participation.

During the study, I will ask you to complete some tasks using Konstella app. You'll talk out loud as you work so I can follow along.

Please reserve a quiet space where you will not be disturbed or interrupted during our session.

Also, I have only one person scheduled at a time for these sessions so if you find that you cannot participate on your scheduled day, please contact me as soon as possible so I can reschedule your session.

Thanks again!

Irina Raven