



Irina Raven

Bilingual UX Designer

I have a deep-rooted passion for technology and design. I enjoy turning complex ideas into simple, beautiful and intuitive designs. When I'm not working, you can find me cooking, drinking tea, or traveling to new destinations. For my heart and soul, I need my family and Costa Rica.

Contact

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Education

2023
Professional Program in UX Design
University of California, Berkeley

2016
Master's in Project Management
Universidad para la Cooperación
Internacional

2006
Bachelor's in System Engineering
Universidad Latina de Costa Rica

2001
Diploma in Computer Science
Don Bosco Technical High School

Expertise

- UI/UX Design
- Information Architecture
- UX Research
- Front-end web development
- Programming languages
- Debugging and troubleshooting
- Project Management

Languages

English
Spanish

Experience

2021 - 2024

Freelance

Provided leadership as a digital solution architect to entrepreneurial ventures. From designing services to Project Management expertise, I ensure all of the necessary deliverables for a digital project are completed and handed over on time and on budget.

2011 - 2013

Nestlé USA

Logistic Analyst

Supervised the distribution network for Nestlé Prepared Foods, which produces America's most popular food brands, including STOUFFER'S®, LEAN CUISINE®, HOT POCKETS® and LEAN POCKETS®. During my time in this role, I managed to reduce the time from 4h30m for the daily warehouse capacity decision-making tool by coding in-house data system solutions. Furthermore, I supported NCE Problem Solving process by designing and programming data repositories, and acting as a Problem-Solving specialist across supply chain.

2008 - 2011

Hewlett-Packard

Strategic Development Manager

Provided leadership in design, deployment and on-going use of information management tools for the HP Supply Chain, which has one of the industry's most extensive supply chains. I was part of the SAP BI releases for the company. In addition, I supported business intelligence projects by providing technical leadership throughout all phases of the project life-cycle that involved technical and non-technical people. Furthermore, I led SAP BW Forums for America region in order to cross-fertilize best practices within the organization.

2006 - 2008

Hewlett-Packard

ITO Support Specialist III

Worked as a System DBA for Oracle and SQL Server for P&G, the world's largest consumer goods company and home to iconic and trusted brands. In addition, I became the global Change, Configuration and QA Manager for the Database team and one of my responsibilities was to lead multicultural teams across 5 continents to implement infrastructure changes.

2002 - 2006

Instituto Costarricense de Electricidad

Telecommunication Engineer

Participated In the implementation of the first GSM mobile network and its expansion for the Costa Rican government-run telecommunication service provider. In this role I closely worked with well-known mobile companies such as Lucent, Alcatel and Ericsson and their third-party providers.